



Conservation Discovery Outreach Programs

Frequently Asked Questions

What is the cost for a half day program?

The cost is \$7/ student with a minimum of \$120/program. There is also a \$50 mileage charge for each day that our educators visit the school.

When do we pay for the program?

An invoice will be given to you on the day of the program based on the number of children present for the program. It is the responsibility of the contact teacher to ensure payment is mailed back to us after our visit. Prompt payment is greatly appreciated.

How many programs can I book each day?

We can lead two separate programs in the morning (one program/class) and two programs in the afternoon for a total of four programs daily. The morning and afternoon sessions can be for different grades and each program will be approximately 2-2.5 hours.

Will we receive confirmation of our booking?

After booking your program, we will send you a confirmation by email which will also include other information about the program. Once this email is sent, your bookings are subject to our cancellation policy.

What is the cancellation policy?

1. Charge \$30/ booked program if given written notice of cancellation 28 days or more before the program date. Written notice must be received by the end of the day before the program date.
2. Charge entire fee for all booked programs cancelled with less than 28 days notice of program date. This amount is based on the approximate number of students at the time of booking.
3. No charge for last-minute cancellations due to weather or sudden teacher illness. We will attempt to reschedule if possible.
4. Upon cancellation, an invoice for cancellation fees will be sent to the contact teacher. It is the responsibility of the contact teacher to secure and send payment.

What are the class sizes?

Each class can have a maximum of 30 students. We highly recommend not combining small classes together for one program, as the children get a higher quality experience in a smaller group.

When should I book?

Programs are booked on a first-come, first-serve basis with limited availability. Bookings begin at the start of the previous season. Spring bookings begin early January, Fall bookings begin in May, and Winter bookings begin in September. Phone early to avoid disappointment.

How is the onsite school program modified for an outreach school visit?

After booking a program with us, you will be required to fill out a form that tells us what space and equipment is available at your school. We can then modify the program to suit your schoolyard and class space. Some activities will be led outside in the schoolyard and some will be conducted in the classroom.