

Frequently Asked Questions

What is the cost for a full day program?

The cost is \$6/ student with a minimum of \$120/program.

When do we pay for the program?

An invoice will be given to you on the day of the program based on the number of children present for the program. It is the responsibility of the contact teacher to ensure payment is mailed back to us after our visit. Prompt payment is greatly appreciated. Several invoices can be paid with one cheque when necessary.

In the event of program bookings during the last week of June, you will be sent an invoice prior to the program date (based on the number of students at time of booking), and will be expected to have a cheque ready to give to the educator on the day of your program.

How many programs can I book each day?

We can lead two classes per day, each participating in the same or different programs.

Will we receive confirmation of our booking?

After booking your program, we will send you a confirmation by email which will also include other information about the program. Once this email is sent, your bookings are subject to our cancellation policy.

What is the cancellation policy?

1. Apply cancellation policies to all confirmed bookings.
2. Attempt to reschedule all classes if possible.
3. Charge \$30 per booked program if given written notice of cancellation 28 or more days before the program date. Written notice must be received by the end of the 28th day before the program date.
4. Charge entire fee for all classes cancelled with less than 28 days notice of program date. This amount is based on the approximate number of students at the time of booking.
5. For cancellation of 6 or more classes per school, charge 50% of program fee per class if given written notice of cancellation 28 or more days before the program date. This amount is based on the approximate number of students at the time of booking. Written notice must be received by the end of the 28th day before the program date.
6. No charge for last-minute cancellations due to weather or sudden teacher illness. Attempt to reschedule if possible.

What are the class sizes?

Each class can have a maximum of 32 students (Maximum 65 students a day). However, we highly recommend not combining 3 small classes together for 2 programs, as the children get a higher quality experience in a smaller group.

When should I book?

Programs are booked on a first-come, first-serve basis with limited availability. Bookings begin at the start of the previous season. Spring bookings begin early January, Fall bookings begin in May, and Winter bookings begin in September. Phone early to avoid disappointment.

Do I need to attend and inservice?

Attendance at a teacher inservice is required by all participating teachers, unless they have attended an inservice in the past two years. The inservice is 90 minutes long and provides important safety and trip preparation information.